



TechTip #6 - Online Technical Requirements (all online users)

For each PC/ Workstation that will be using online testing:

System Requirements

Ability to open a standard http Web connection (TCP/IP port 80) to our servers.
 SSL is enabled and permitted on port 443.
 Javascript and cookies are enabled.
 Signed java applets¹ or activeX² controls are enabled and permitted.
 Pop-up window blocking is turned off or disabled for the skillcheck.com domain.
 Screen resolution set to 1024x768 or larger.

Hotmail is specifically not supported. Special instructions must be followed by Hotmail users to access SkillCheck Online Testing Service. See TechTip #13 at our website <http://www.skillcheck.com.au/resources/TechnicalTips.htm> for more information.

A browser plug-in may be required when you first connect to SkillCheck Internet testing. This will take from 2 – 12 minutes depending upon your connection speed.

Important: On PCs with Windows 7, Vista, 2003, XP Professional and 2000 the user must have Computer Administrator (Windows Login) “full rights” to allow installation of this plug-in the first time they use SkillCheck Online Testing Service.

SkillCheck Online Testing is also supported on selected Macintosh operating systems. See <http://www.fadvassessments.com/site.pl/support/onlinefaq> and <http://www.fadvassessments.com/site.pl/support/onlinefaq> for more information.

Bandwidth Requirements

Standard Tests: The minimum recommended bandwidth to run non-audio tests is a dedicated 56 kbps client-side connection per workstation. At this speed, tests will have delays at test start and end but generally will give acceptable, although slow performance during the test.

Audio-enabled Tests: The minimum recommended bandwidth to run audio tests is a dedicated 128 kbps client-side, high-quality, low-latency connection per workstation.

Browsers Supported by SkillCheck Online Testing

	Windows³	Mac OS X	Linux⁴
Firefox	2.0+	2.0+	2.0+
Internet Explorer	7.x, 8.x	Not Supported	Not Supported
Safari	NA	2.0+	Not Supported

¹ Java Virtual Machine (JVM) version 1.5 or later.

² If you are using Microsoft Windows and Internet Explorer, you may need permission from your network administrator to download and install required software.

³ Online Testing supports Windows 7, Vista, 2003, XP Professional and 2000. Online Testing is also deployable via a browser published by Windows Terminal Services/ Citrix. (Browser/ server configuration must meet the requirements noted above)

⁴ Online Testing explicitly supports Debian 5. Contact Online Testing Support for information regarding support for other Linux distributions.

Network Firewall Requirements

If you are connected to the Internet through a firewall and SSL is disabled, the firewall must be configured to allow Outbound Traffic on TCP port 1494.

Proxy Servers

Special settings may be required if connecting via a Proxy Server. Ask for more information.