



## **TechTip #24 - Configuring your FireFox browser (All online users)**

This TechTip is to help end-users, or their IT support person, to adjust settings on a PC which is going to be used for SkillCheck Online Testing Service.

**Step #1:** Make sure that your screen resolution is set to 1024 x 768. This will be necessary in order to view the full screen of all tests.

To Change the Screen Resolution:

1. Click on your Windows start button and go to control panel, make sure you are in "Classic view" and open up the "Display" Icon.
2. Click on the 'Settings' tab.
3. In the 'Screen Resolution' area move the slider to the right so that you see 1024 by 768 pixels.
4. Click the "Apply" button then the "OK" button.

**Step #2:** To configure your FireFox browser for SkillCheck online testing, please do the following:

1. Make sure that you have administrative rights for the computer on which you will be testing.
2. Make sure that you have a recent version of Java installed (1.5.0 or newer).

To check for this, click Start and go to your Control Panel which needs to be displayed in the Classic view. There should be a Java icon there, double-click to open it and click "About" to have the version displayed.

If it is an older version, please go to [www.java.com](http://www.java.com) to download a more current one. You will also need to download Java if there is no Java icon displayed on the control panel.

- a. On the main Java page, do not click on the green button that says Free Java Download. Instead, in the orange box at the top of page, click on the text link that says Download.
- b. Then on the next page install the newest version of Java which will be presented to you.
- c. When prompted to "run or open" or "save", select run or open---not save.
- d. After accepting licensing agreement, take the typical or standard installation; do not select "custom".
- e. When you see the Google page displayed, uncheck any boxes in this window before hitting next, you DO NOT want any of this stuff Google is trying to give you.
- f. Complete download and installation.

Step #3: Next, to configure your Firefox browser for SkillCheck online testing, please do the following:

1. Make sure that you have administrative rights for the computer on which you will be testing.
2. Close all open browsers, and open a new Firefox browser.
3. Click "view", then "toolbars" --- make sure that you do not have any toolbars checked such as Google, Hotmail, or Yahoo enabled as they may contain pop up blockers checked.
4. Click "tools", and choose "Options."
5. On the Content tab, uncheck the 'Block pop-up windows' option. Be aware that special toolbars in your web browser like the Yahoo toolbar, Google toolbar, etc (which we unchecked and disabled earlier under "View") have built in popup blockers. In addition check any security software that you have installed (McAfee, Nortons, Adaware, etc.) for any popup blockers.
6. On the Advanced tab, make sure that "Use SSL 3.0" is checked. If your computer is behind a firewall or proxy server (not too common if taking the test from your own home, but common at many companies or public institutions such as a library, school or job resource center), your Firewall and/or Proxy Server will need the following ports open:

HTTP Port (80) and SSL Port (443) and should allow connections to IP addresses:

66.150.197.5  
66.150.197.11  
66.150.197.16  
66.150.197.20  
66.150.197.21

\*NOTE: It is suggested the following range be open: 66.150.197.5 ==> 66.150.197.29

Step #4: At this point, go to [http://www.skillcheck.com.au/online\\_login.htm](http://www.skillcheck.com.au/online_login.htm)

Toward the right side of the screen, under the "Take a Test" heading, type or paste in your eTicket number and try the test again.