



TechTip #12 - Printing HTML Score Reports (All online users)

SYMPTOMS (This applies to Internet Explorer 6.x)

When you print a Web page that contains a table or frames that are wider than the print area, the right side of the table or frame may not be printed, and a second page that includes the truncated part of the table or frame may not be printed.

CAUSE

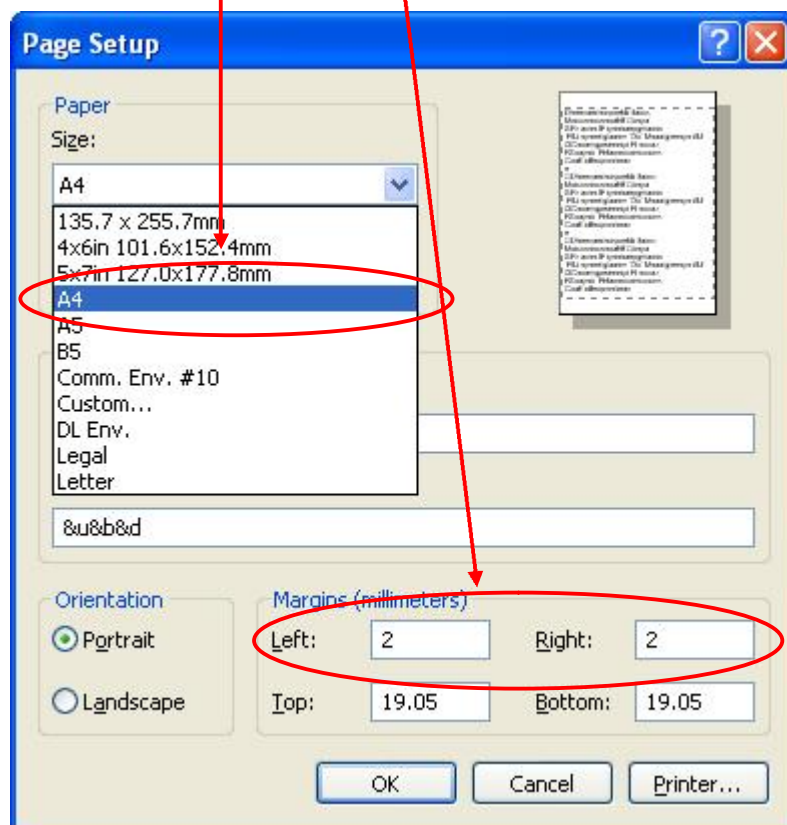
Because the content of the table or the frame is larger than the output paper size, Internet Explorer cannot put all the content of either table or frame on the output paper. Therefore, it clips off the content that is outside the printable area.

WORKAROUND

To work around this issue, for both tables and frames, reduce the page margins or print the page in Landscape mode to increase the printable area.

To reduce the margins, follow these steps:

1. On the **File** menu, click **Page Setup**.
2. Under **Margins**, type **2** in the **Left** box and the **Right** box.
3. Select **A4 Paper size**.
4. Click the **OK** button to finish.



If changing the margins does not resolve the issue, change to Landscape mode. To do so, follow these steps:

1. On the **File** menu, click **Page Setup**.
2. Under **Orientation**, click **Landscape**.
3. Click **OK**.
4. Print the page again.

You can also print the individual frames separately from the printer. You can do this only to frame Web pages. To print the individual frames, follow these steps:

1. On the **File** menu, click **Print**.
2. Under the **Options** tab, click **All frames individually**.
3. Click **Print**.

STATUS

This behaviour is by design.

The material above is from Microsoft's Help & Support pages and can be found at <http://support.microsoft.com/kb/260642/en-us>