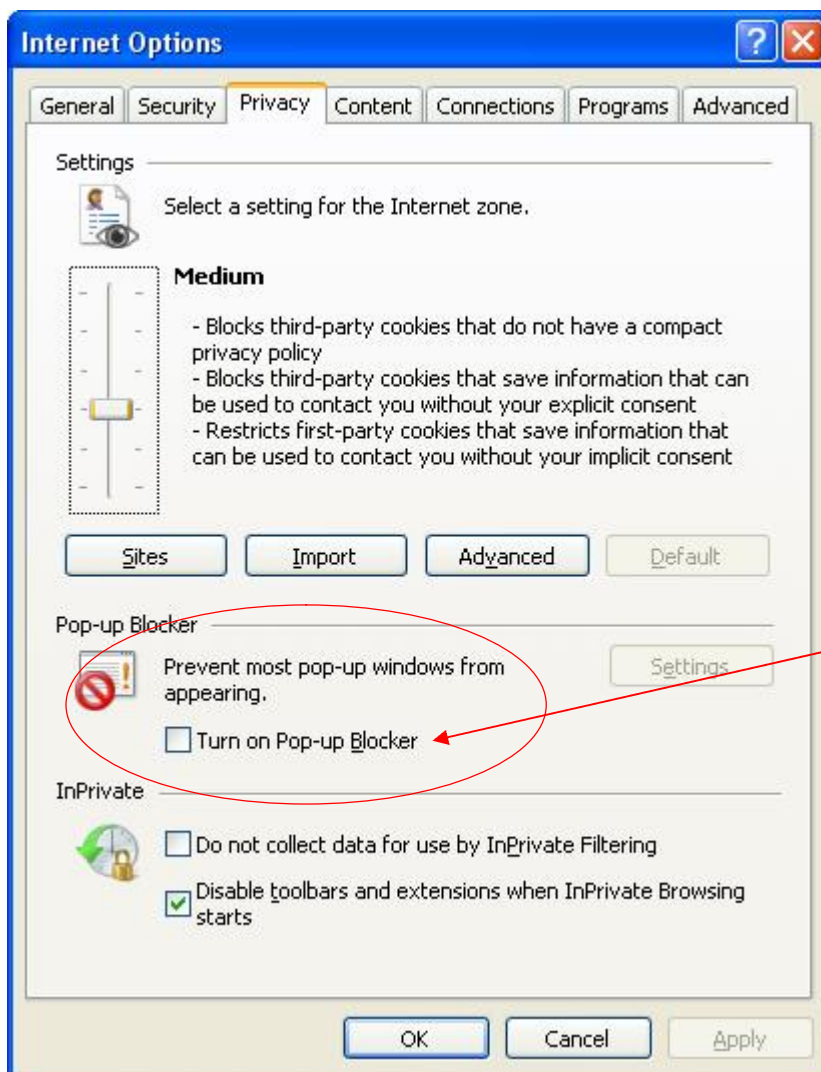




## **TechTip #1 - Pop-up Blocking (all users)**

When commencing an Online testing session, if you get to the point where the message "Online Testing Is Loading - Please Wait" and there is a delay of more than 10 - 15 seconds, you may believe the online system has "hung". Anything longer than 45 seconds, even on a 56kbps dial-up suggests there is something else stopping the session commencing.

It is possible that "pop-up" blocking software (such as AdAware) is installed and active, or that Windows pop-up blocking is turned on.



**Un-tick the "Turn on Pop-up Blocker" box**

Also, setting the SkillCheck online testing domain as "exceptions" in Internet Explorer | Tools | Internet Options | Privacy | Pop-up Blocker | Settings will help to eliminate problems. See next page.

## Pop-up Blocker Settings



### Exceptions



Pop-ups are currently blocked. You can allow pop-ups from specific websites by adding the site to the list below.

Address of website to allow:

Exception Sites  
where pop-ups  
are allowed

Allowed sites:

config.skillcheck.com  
testing-gateway.skillcheck.com  
www.skillcheck.com  
www.webtest.skillcheck.com

Remove

Remove all...

### Notifications and filter level

- Play a sound when a pop-up is blocked.
- Show Information Bar when a pop-up is blocked.

Filter level:

Low: Allow pop-ups from secure sites



[Pop-up Blocker FAQ](#)

Close