



## SkillCheck Online Testing Service Newsletter October - November 2009

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### Typing Test (F) - Internet Explorer 7.x

In late August/ early September, Microsoft made some changes to their browser, Internet Explorer 7.x. Although this may not affect all users, in some cases it may cause tests with the suffix (F) not to finish as normal. The easiest workaround is to change to Mozilla Firefox. See TechTip #28 on our website "Resources" page <http://www.skillcheck.com.au/resources/technicaltips.htm>.

### A Better Browser - Mozilla Firefox

While Microsoft Internet Explorer 7.x and 8.x are still functional, there are compelling reasons to change your browser to Mozilla Firefox. See our TechTip #28 on our website "Resources" page <http://www.skillcheck.com.au/resources/technicaltips.htm>.

### Online Skill Testing Interface

Gradually, some users will experience a new SkillCheck Online Testing Service interface. Several features have been added including **Score Delivery Options**, **Score Report Options** and **Password Security**. See topics below for more information.

### Online Skill Testing Score Delivery Options

All users now have the ability to receive score reports in PDF (Adobe Acrobat) format. This feature substantially increases the score report integrity.

### Online Skill Testing Score Report Options

Users converted to the new SkillCheck Online Testing Service interface now have the ability to enable candidates to see their score report(s) and/ or request a copy of the score report. Please contact us for more information on this new feature.

### Online Skill Testing Password Security

A part of the Online Skill Testing interface includes the ability for end-users to change their password. This new tool is found in the **ADVANCED OPTIONS** area. See TechTip #27 in the "Resources" section of our website for instructions.

### [eTicket User's Guide - an Essential Extra](#)

The eTicket User's Guide is an essential 'how-to' guide for candidates available via our website at <http://www.skillcheck.com.au/OnlineTesting.htm>

### [PowerPoint Presentation - Using Online Testing](#)

A PowerPoint presentation covering how to use the SkillCheck Online Testing Service is available on our website. You may view or, if you wish, save this training tool to your local PC. Go to <http://www.skillcheck.com.au/onlinetesting.htm> to access.

### [White Papers & Research](#)

We have added a new section to the website which is accessible via the "White Papers & Research" link on the left of our home page.

### [Newsletter Archive](#)

Past editions of our newsletters are available online via our website. Go to <http://www.skillcheck.com.au/resources/Newletters.htm> for the index of topics and links to each issue.

### [Candidate Welcome Message](#)

You may create your own custom "candidate welcome message" which will appear on the candidate registration screen. This feature is accessed via **MAIN MENU | ADVANCED OPTIONS | CUSTOM APPLICANT DATA**. The message is created at the bottom of this window in the blank box. Be sure to click **SAVE** when you finish creating your custom welcome message.

### [Technical Tips \(TechTips\) - Online Support](#)

There are a wide range of self-help technical tips available on our website. Go to <http://www.skillcheck.com.au/resources/TechnicalTips.htm>.

### [Test Descriptions - Online Testing](#)

Descriptions for many of the online tests are available by clicking on the "Test Description" button in the "Administer Tests" screen. You may request a document with these descriptions for your use by e-mailing us at [sales@skillcheck.com.au](mailto:sales@skillcheck.com.au)

### [Top 12 Reasons...](#)

There are many reasons why over 250,000 SkillCheck tests are conducted each month.

- 📄 Latest versions of Microsoft Office applications;
- 📄 Local support and expertise;
- 📄 User-friendly & reliable interface;
- 📄 Australian/ New Zealand customized tests;
- 📄 Unlimited use (qualified customers);
- 📄 New products added at no additional cost (conditions apply);
- 📄 Local & global norming for many tests;
- 📄 Custom Online Skill Testing Packages at an affordable cost;
- 📄 Specialist Skills Tests to meet specialist needs;
- 📄 Customization of online testing available;
- 📄 Longest-standing experience in recruitment issues;
- 📄 SkillCheck was the first supplier to offer Online testing - more experience.

Call with any questions or for more information. As always, I'm here to help.

Very best regards,



John Lescohier