



Australia Newsletter January - February 2008

Hello everyone!

Here's wishing everyone a Great 2008! It promises to be a very good season for Human Resources with plenty of opportunities in spite of a candidate-tight market in most skill areas.

Online Testing - Reminders

eTicket Expiry - the default expiry of an eTicket is 30 days. When you issue a new eTicket, you can choose validity length (in days) from 1 to 90.

Managing Users - via the **Main Menu | Advanced Options | Manage Users**, you may create additional user profiles. The AccountID will always be the same as your main log-in. The new user is assigned their own "UserName" and "Password".

This is an essential tool to protect the privacy of candidates' test results as well as the overall security of your SkillCheck Online Testing Service.

Minimizing "Cheating" - un-proctored testing may increase the temptation for a candidate to "cheat". One method to mitigate this risk is illustrated in TechTip #16 on our website.

Comprehensive skill evaluation and reference checking are still very important steps in the recruitment process!

Hotmail Users - <http://www.skillcheck.com.au/resources/TechnicalTips.htm> for the downloadable PDF document instructions for all Hotmail users. It is TechTip #13 that you need to provide to Hotmail users. The last thing any of us want is to make the recruitment process difficult. Help your candidates using Hotmail - send them this document!

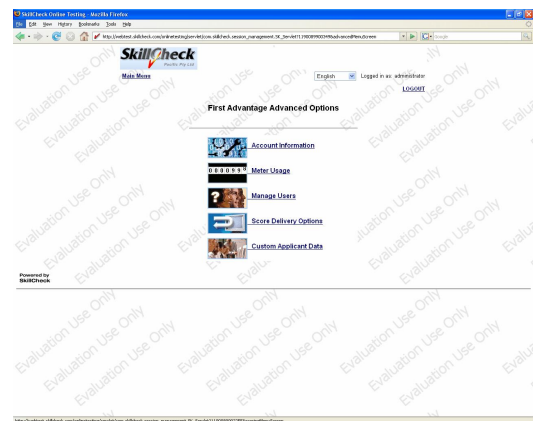
Housekeeping - periodically, it is wise to delete those eTickets which have been issued and not used. Go to **Administer Testing | Manage eTickets | Cancel an eTicket** and then, from the drop-down listing, open eTickets and select "Delete" for those past their expiry date.

The date format is yyyy-mm-dd (e.g. 2008-01-14 = January 14th 2008).

If an eTicket is shown as "Incomplete", this means the candidate either did not complete the test or access was denied - usually because they did not have sufficient "rights" to install the required browser plug-in.

See TechTip #2 at <http://www.skillcheck.com.au/resources/TechnicalTips.htm>

Questions? Please call or e-mail.



New products

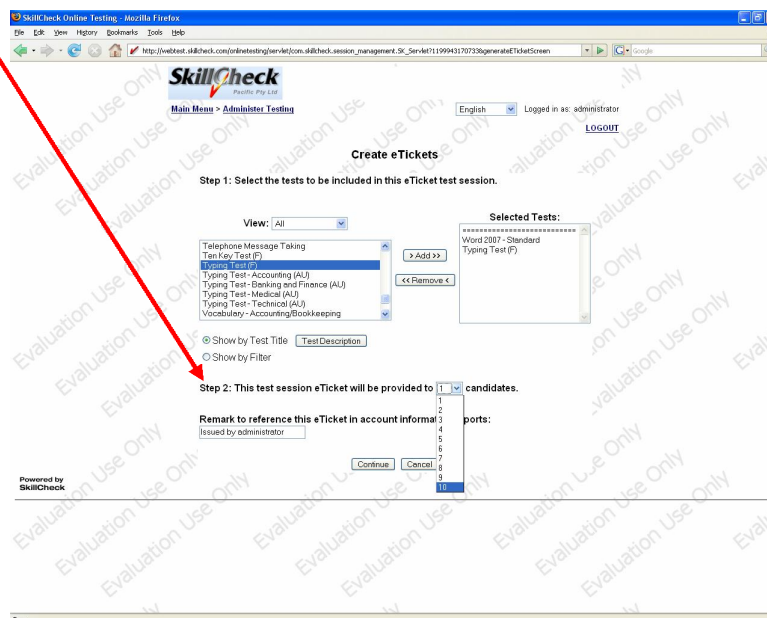
New Behavioural Assessments released recently include Identity - Management, Identity Productivity, Identity Supervision and Identity Light Industrial. Enquire for more details.

Office 2007 was released in April 2007. If your internet license includes the range of application & clerical testing, Office 2007 should be available as well.

Other Services & Benefits

Send the same test(s) to many candidates

When eTickets are being issued, if the same tests are required for multiple candidates (up to 10 at a time) you may create multiple eTickets by selecting the drop box as shown here:



Local & Global Norming is included for most tests as a part of the reporting for most SkillCheck Online Testing Service tests. This means you can compare your candidates' results with others in your locality as well as with others taking the same test worldwide.

First Advantage Corporation acquired SkillCheck Inc. (formerly a privately owned company) in February 2006. First Advantage is publicly traded on the NASDAQ National Market System under the symbol FADV.

This has no effect upon local arrangements other than opening a wide host of additional services to existing SkillCheck customers. SkillCheck Pacific Pty Ltd is still here operating as we have done for almost 14 years.

Call with any questions or for more information. As always, I'm here to help.

Very best regards,

John Lescohier