



Australia Newsletter October 2007

Hello everyone!

Questions from existing customers often prompt me to re-visit the SkillCheck Online Testing Service from another perspective. Here are a few useful tips regarding use of the SkillCheck Online Testing Service.

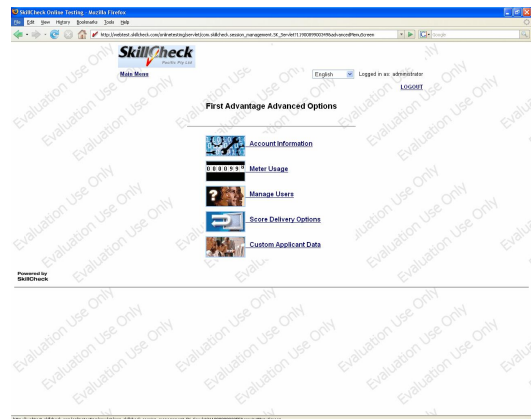
Online Testing - Tips & Techniques

eTicket Expiry - the default expiry of an eTicket is 30 days. When you issue a new eTicket, you can choose validity length (in days) from 1 to 90. Recently, a customer asked if the default could be changed to 10 days for all of their licenses. **Easy! Done!**

Message to accompany eTicket e-mail - you can change the “welcome message” in Step #3 of the eTicket issuing process. Tick the “always use this message and address” box to save your custom message for future sessions.

Managing Users - via the Main Menu | Advanced Options | Manage Users, you may create additional user profiles. The AccountID will always be the same as your main log-in. The new user is assigned their own “UserName” and “Password”.

This is an essential tool to protect the privacy of candidates’ test results as well as the overall security of your SkillCheck Online Testing Service.



Minimizing “Cheating” - un-proctored testing may increase the temptation for a candidate to “cheat”. One method to mitigate this risk is illustrated in TechTip #16 on our website.

Navigate to <http://www.skillcheck.com.au/resources/TechnicalTips.htm>. Similarly, there may be a risk that a candidate’s résumé is not completely accurate.

Comprehensive skill evaluation and reference checking are still very important steps in the recruitment process!

Hotmail Users - candidates using Hotmail need to open a browser session (e.g. Internet Explorer; Mozilla Firefox) and navigate to the Online Testing login page at <http://www.fadvassessments.com/login.html>. On this page, they enter their eTicket number in the “Take a Test” box and then click the “Enter” button.

See TechTip #13 at <http://www.skillcheck.com.au/resources/TechnicalTips.htm> for the downloadable PDF document instructions for all Hotmail users.

System Requirements - using the SkillCheck Online Testing Service is usually quite straight forward. See <http://www.skillcheck.com.au/resources/TechnicalTips.htm> and browse to TechTip #2 (Computer Administrator Rights) and TechTip #6 (Technical Requirements) for more information. If your company connects through a “proxy server”, contact me for further information.

New products

New Behavioural Assessments released recently include *Identity - Management*, *Identity Productivity*, *Identity Supervision* and *Identity Light Industrial*. There are now eleven Identity Behavioural & Cognitive tools available to online customers. Enquire for more details.

Office 2007 was released in April 2007. Online users should already have these new tests; those still using PC and Network-based SkillCheck license will need to contact us for more information.

Other Services & Benefits

Customised Online Tests are readily available. Combine a few questions from Word 2003, some from PowerPoint 2003 and a few from Outlook, all in one test! Only SkillCheck can deliver this benefit. It is an easy way to differentiate your testing to meet multi-skills in a job specification. Ask for more information today!

Local & Global Norming is included as a part of the reporting for those using the SkillCheck Online Testing Service. This means you can compare your candidates' results with others in your local "catchments" as well as with others taking the same test worldwide.

Microsoft Office 2007 - Microsoft has released a "FileFormatConverters" to enable those of us still using an earlier version of Microsoft Office to open Office 2007 files. Go to Microsoft's website to download the 27.5 Mb executable file. Here's the URL: <http://www.microsoft.com/downloads/details.aspx?familyid=941b3470-3ae9-4aee-8f43-c6bb74cd1466&displaylang=en>

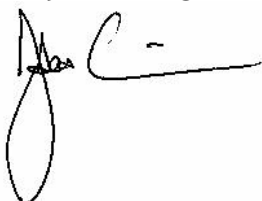
Questions on this "file format converter" should be directed to your IT support people or Microsoft.

First Advantage Corporation acquired SkillCheck Inc. (formerly a privately owned company) in February 2006. First Advantage is publicly traded on the NASDAQ National Market System under the symbol FADV.

This has no effect upon local arrangements other than opening a wide host of additional services to existing SkillCheck customers. SkillCheck Pacific Pty Ltd is still here operating as we have done for over 13 years.

Call me with any questions or for more information. As always, I'm here to help.

Very best regards,



John Lescohier